

Office of the Electricity Ombudsman

(A Statutory Body of Govt. of NCT of Delhi under the Electricity Act, 2003)

B-53, Paschimi Marg, Vasant Vihar, New Delhi – 110 057

(Phone No.: 32506011, Fax No.26141205)

Appeal No. F. ELECT/Ombudsman/2013/560

Appeal against the Order dated 02.01.2013 passed by CGRF–
TPDDL in CG.No.4703/10/12/SMB.

In the matter of:

Smt. Sushma Yadav

- Appellant

Versus

M/s Tata Power Delhi Distribution Ltd.

- Respondent

Present:-

Appellant: Shri Subhash Chander attended on behalf of the Appellant.

Respondent: Shri Vivek, Sr. Manager (Legal), Shri Anirudh Sinha and
Shri Vishal Dutt, Sr. Officer, attended on behalf of the
TPDDL.

Date of Hearing: 23.04.2013, 07.05.2013


Date of Order : 30.05.2013

FINAL ORDER NO. OMBUDSMAN/2013/560

In continuation of the Interim Order dated 23.04.2013, the Tata Power Delhi Distribution Limited (TPDDL) have complied with the orders passed and have submitted a covering note explained the method of arriving at the final credit note. These are enclosed.

The case is closed.


(PRADEEP SINGH)
Ombudsman

 May, 2013

(

(

In compliance with Hon'ble Ombudsman order below is the process followed and revision:-

- * In annexure I attached sheet (Pg. 1 to 9) detailed calculation has been done primarily on normal tariff and secondly on temporary tariff starting from bills dated 1.1.10 to 31.12.14 (15)
- * In page 10 Normal tariff has been sum up which comes to Rs.36136.26/- and temporary Tariff has been sum up which comes to Rs.46888.49/-
- * Difference comes to Rs.10752/-
- * LPSC and GS have also been credited. Rs.989/- + 118/-

Summary for credit given to consumer

Amount charged as per temp tariff = Rs.46888.49/-

Amount to be charged as per normal tariff = Rs.36136.26/-

Difference of Temp tariff - Normal tariff = Rs.10752/-

LPSC + GS = Rs.989+Rs.118/-

Hence total credit given to consumer = Rs.11859/-

Annexure I attached showing the credit details of Rs. 11859/- (Rs.11621/- + Rs. 238/-)

